

About handling KEK users for novel coronavirus

Users Office (Tsukuba)

《For KEK users visiting from overseas》

◇Notes for users

If you have respiratory symptoms such as fever, cough, or dyspnea, please take the following measures depending on the day and time.

If you have any symptoms, please contact us by telephone and refrain from coming to Users Office Tsukuba (UO) or Dormitory Office in person.

※There are some thermometers in the dormitory office, if you want to use one, please contact a superintendent.

■Weekday daytime (9:00~17:00)

A user contacts UO by telephone. <Hearing of the condition and travel history>

Users Office (Tsukuba) 0 2 9 - 8 7 9 - 6 1 9 7 or 6 1 9 7 from inside KEK

<Flow of handling>

1. UO contacts Tsukuba Health Center and ask for advice.
2. Go to the hospital by ambulance or another method. (Make sure to wear a face mask!)

■Weekday night (17:00~24:00) 、Weekends and holidays (8:00~24:00)

A user contacts JISTEC by telephone. <Hearing of the condition and travel history>

JISTEC 0 8 0 - 7 9 4 2 - 5 2 2 6

※If a user does not have a mobile phone, contact a dormitory superintendent (ex. 2 9 2 0) , he will contact JISTEC.

-When you are already inside KEK, just dial 2920 from a KEK phone. (ex. 2 9 2 0)

-When you are outside KEK or call from your cell phone. (After the announcement, dial extension)

0 2 9 - 8 6 4 - 5 2 0 0 (an announcement) → ex. 2 9 2 0

<Flow of handling>

1. JISTEC contacts UO.
2. The UO contacts the Tsukuba Health Center and ask for advice.
3. The UO contacts the dormitory superintendent and he will inform the user what to do.
4. The UO tells a contact person of the user what to do.
5. Go to the hospital by ambulance or another way. (Make sure to wear a face mask!)

■Midnight on weekdays (24:00~9:00)、Weekends and holidays (24:00~8:00)

A user contacts a superintendent by telephone.

-When you are already inside KEK, just dial 2920 from a KEK phone. (ex. 2 9 2 0)

-When you are outside KEK or call from your cell phone. (After the announcement, dial extension)

0 2 9 – 8 6 4 – 5 2 0 0 (an announcement) → ex. 2 9 2 0

<Flow of handling>

1. The superintendent contacts UO.
2. The UO asks a user about the health condition.
3. The UO contacts the Tsukuba Health Center and asks for advice.
4. The UO contacts the superintendent and he will inform the user what to do.
5. The UO tells the contact person of the user.
6. Go to the hospital by ambulance or another way. (Make sure to wear a face mask!)

TAXI COMPANIES

1. Ozone Taxi (7 a.m.- 22:00)

029-864-0301

0120- 000- 302 (free of charge)

2. Shin-ei Taxi (8:00 a.m.-19:00)

029-864-1761

029-864-1762

3. Tsuchiura Taxi (Nine seat taxi available/
7 a.m. – 1:30 a.m.)

029-851-5566

4. Matsumi Taxi (24 hours/
early morning booking available)

029-851-0481

